

Frequently Asked Questions



HOW DO I KNOW IF MY CHILDREN QUALIFY FOR FREE OR REDUCED PRICED MEALS?

- You received a letter at the beginning or during the 2020-2021 SY stating that your children automatically qualified for free or reduced-price school meals.
- You completed an application during the 2020-2021 SY and were notified of your student's eligibility to receive free meals.

WHEN WILL I RECEIVE MY P-EBT 2.0 CARD?

- The state will mail cards April through June. Cards will be mailed in alphabetical order.



WHAT IS THE BENEFIT AMOUNT OF THE P-EBT 2.0?

- The benefit amount is \$6.82 per day while an eligible child's school building is closed.



WHY DID I NOT RECEIVE P-EBT BENEFITS FOR AUGUST AND SEPTEMBER 2020?

- Many eligible students did not receive benefits because their enrollments had not yet been updated when the data was used to determine benefits. The California Department of Education will identify any students that were missing in the first distribution and include those benefits in the next distribution, scheduled for March through June.



HOW CAN I GET HELP WITH MY P-EBT CARD?

- Contact the P-EBT Helpline by calling (877) 328-9677. The P-EBT helpline can help with PIN set-up, address changes, or replacing lost/stolen P-EBT cards. The P-EBT Helpline cannot help with determining eligibility or issuing new benefits if your child is not found in the system.

